

Laborers Health and Welfare Trust Fund for Northern California
220 Campus Lane
Fairfield, CA 94534-1498
1 (707) 864-2800 or 1 (800) 244-4530
www.norcalaborers.org

IMPORTANT ANNOUNCEMENT

DATE: September 15, 2008
TO: All Participants Enrolled in the Direct Payment Plan
RE: New Health Plan Identification Cards

This Notice will advise you that new Health Plan Identification Cards will be arriving in your mail shortly.

Please **do not use** your old Health Plan Identification Card on or after **October 1, 2008**. We suggest that you destroy your old card by shredding or cutting.

The replacement card will show the new name for Blue Cross of California which is now Anthem Blue Cross. More importantly, the new card has an updated mailing address where your **medical claims** must be sent. On and after **October 1, 2008**, all medical claims must be sent directly to Anthem Blue Cross and **not to the Trust Fund Office**. The new address is **for medical claims only**.

Documents, such as birth and marriage certificates, forms, such as Enrollment and Benefit Applications, correspondence, questions and inquiries regarding eligibility or status of a claim must be directed **to the Trust Fund Office at the address or telephone number above**.

It is important that you tell your Providers, e.g., your doctors or any other medical providers that you use on a regular basis, that you have a new Health Plan Identification Card. Please be sure that your Providers update their records with the new billing address information. Claims that are sent to the Trust Fund Office on or after October 1, 2008 instead of the new billing address may result in a processing delay.

If you have any questions or if you have not received your new Health Plan Identification Card by October 1, 2008, contact the Trust Fund Office at either of the telephone numbers shown above. Customer Service Representatives are available to assist you Monday through Friday from 8:00 AM to 5:00 PM.

Sincerely,

BOARD OF TRUSTEES

Place this Notice in your March 2006
Active Health and Welfare Plan Booklet or
Your March 2007 Retired Health and Welfare
Plan Booklet